



January 26, 2005

To whom it may concern,

Re: mdi Consultants

Our company has been working with **mdi Consultants** since our last FDA inspection in February of 2004, during which time they have provided us with superior knowledge and excellent support in the areas of FDA compliance, auditing and correspondence. Their work has been a major factor in our successful completion of the FDA inspection, which looked at all aspects of our operations including design, software design and control, manufacturing, complaint handling, corrective and preventive action, etc.

Alan Schwartz and his staff were instrumental in helping Reichert to navigate through the FDA 483 process by working with us to answer observations and objectionable conditions with professionalism and insight which helped our company to avoid further FDA actions. MDI has continued to assist us through FDA awareness training for our management, engineering staff and internal auditors which has given us confidence in our quality systems and compliance status.

We will continue to use Alan and his staff for our future FDA consulting needs and I can confidently recommend **mdi Consultants** as a solid and reliable supplier, with excellent knowledge in their field of expertise.

Sincerely,

A handwritten signature in black ink, appearing to read "Tim Levindofske".

Tim Levindofske
Chief Operating Officer